

**NEW!
2009**



Workplace Excellence Series



Created by psychologist Eve Ash.

Set of 10 new DVDs

This outstanding series of documentary case study programs was filmed in best practice organizations - an online recruitment business, a travel business, an Australian city government and a school.

Meet the managers and staff who provide powerful insights and strategies for business success and staff satisfaction. Find out how these organizations achieve workplace excellence.

Ideal for managers, teams and staff at all levels.

© SEVEN DIMENSIONS
Produced and distributed by
SEVEN DIMENSIONS PTY LTD
www.7dimensions.com.au
P: +61 3 9686 9677
F: +61 3 9686 7577
E: eve@7dimensions.com.au

1. Vision & Values

WE1 - ISBN: 978-1-921409-72-1

Be inspired to develop a powerful vision and values to motivate others:

- Present a powerful vision with clear goals
- Personalize your vision
- Align people to changing vision
- Develop meaningful values
- Demonstrate values with actions
- Build values into the culture

2. Inspirational Leadership

WE2 - ISBN: 978-1-921409-73-8

Discover the behaviours, attitudes and strategies of outstanding leaders:

- Lead by example
- Project your passion
- Drive your decisions
- Empower your champions
- Reach your goals
- Give time and respect to your people

3. Motivating Fun Workplace

WE3 - ISBN: 978-1-921409-74-5

Find out why some people love coming to work and doing their best:

- Energize with breakfast
- Create a fun caring culture
- Make the workplace desirable
 - Use light, colour and design
 - Encourage staff creativity
 - Make work spaces comfortable
 - Provide relaxing zones for time out
- Offer team building activities
- Meet, celebrate and socialize

4. Open Communication & Teamwork

WE4 - ISBN: 978-1-921409-75-2

Learn how to communicate effectively to achieve best results:

- Promote open and honest communication
- Share information, not gossip
- Build collaborative relationships
- Resolve conflict productively
- Create a warm welcome

5. Passion for Service Excellence

WE5 - ISBN: 978-1-921409-76-9

See the difference when people want to provide exceptional service:

- Be passionate about your work
- Make a positive first impression
 - Happy voice | Positive greeting
 - Fast response | Professional image
- Build friendly relationships
- Know your product
- Understand needs and deliver solutions
- Turn complaints into commendations



International Tele-Film

Call (800) 561-4300

sales@itf.ca website: www.itf.ca



Workplace Excellence Series

6. Innovation & Continuous Improvement

WE6 - ISBN: 978-1-921409-77-6
Inspire everyone to be creative, offer suggestions and make improvements:

- Identify opportunities to improve
- Develop new ideas
 - Ask your employees
 - Replicate others' success
 - Use think tanks
 - Focus on good ideas
- Implement initiatives
- Evaluate and learn



7. Green & Giving

WE7 - ISBN: 978-1-921409-78-3
It's easy to make a difference at work and for the environment:

- Implement green initiatives
- Give back
- Use targets to achieve results
- Communicate and educate
- Respond to crises
- Commit to change



8. Recognition & Feedback

WE8 - ISBN: 978-1-921409-79-0
Motivate people, develop skills and improve work performance:

- Give immediate recognition and feedback
- Guide with goals
- Conduct regular performance appraisals
- Be constructive with feedback
- Implement feedback tools
 - 360° feedback
 - Climate surveys
 - Mystery shopping
 - Exit interviews
- Be creative with recognition



9. Wellbeing & Balance

WE9 - ISBN: 978-1-921409-80-6
Healthy people with work-life balance will be happier and more productive:

- Feel the benefits of exercise
- Offer health initiatives and activities
- Encourage staff to be active
- Be proactive about safety
- Implement policies for work-life balance

10. Employer of Choice

WE9 - ISBN: 978-1-921409-81-3
Find out how to be a respected and award winning employer:

- Create a culture of pride
- Promote yourself as an employer of choice
- Recruit the best people
- Provide development opportunities
- Offer flexible work arrangements
- Be family friendly

LEADERS GUIDES
with each DVD include discussion questions, activities, handouts and full scripts.



Series Price: \$2995
1-3 programs: \$495 each
4-5 programs: \$450 each
6-9 programs: \$375 each

© SEVEN DIMENSIONS Produced and distributed by SEVEN DIMENSIONS PTY LTD
www.7dimensions.com.au P: +61 3 9686 9677 F: +61 3 9686 7577 E: eve@7dimensions.com.au



International Tele-Film

Call (800) 561-4300

sales@itf.ca website: www.itf.ca